



Minutes of Annual General Meeting Wednesday 5 March, 2008 – 7.30 p.m. Norwich City Chambers

1	Preset – Committee: Pauline Walton (Chair), Nick Turner (Treasurer) Carol Nichols, Ian Docking, Lorna Kirk, Carol Newman	
2	Apologies: Marion Cummins (Secretary), Richard Essex (Committee Member)	
3	Norwich Leaseholders Association: Appointment of Officers & Committee Members: Chair: Pauline Walton - Nominated: Ann Harris - Seconded: Mr. Durrant Treasurer: Nick Turner “ Mrs. Ward “ Mr. Connolly Secretary: Marion Cummins “ Mrs. Nobbs “ Mrs. Matthews All Officers and Committee Members’ nominations were carried by the floor	
4	Minutes of AGM held 9 March 2007 – Proposed to be accepted by Mr. Matthews and Seconded by Mr. Alexander .	
5	Matters Arising not on Agenda: Cavity Wall Insulation - agreed to be discussed at a later date	
6	Adoption of the Annual Report: Chair is attempting to identify a Legal organisation to work with the NLA to assist leaseholders with individual issues. a. <u>Digital Switchover:</u> NLA has spent many months negotiating with the Council, who seem determined to press ahead with its original proposal. The Chair, on behalf of the NLA, is trying to persuade the Council to go back to the drawing board. She also mentioned that “Digital Switchover” was on the Agenda of an Executive Meeting, 19 March, 5.30 p.m., Council Chambers, and suggested as many people as possible attend to air their views. A poll of the floor showed that 75% already owned a freeview box or subscribed to Sky, NTL, etc. It is the Council proposal that <u>everyone</u> pay £1 a week for the next 20 years for the privilege of going digital. The Chair answered questions from the floor. b. <u>Management Fees:</u> Although a leaseholder won his case against the paying of these fees at the Leaseholders’ Appeal Tribunal, the Council is going to Appeal. The Chair intends to attend the Appeal and answered questions from the floor. c. <u>Repairs:</u> NLA advised that many leaseholders take responsibility for their own property repairs with no Council objections, if they are of high quality and meet the required safety standards. If the work is not of the quality expected, then the Council is entitled to call in a contractor at the leaseholder’s expense to make corrections. This issue will be included in the next Newsletter. If in doubt, Contact the Chair (Pauline Walton) to discuss options. Chair answered questions from the floor. <p style="text-align: right;">/continued.....</p>	



	<p>Page 2:</p> <p style="text-align: center;">Annual General Meeting Wednesday, 5 March 2008 – Norwich Council Chambers</p>	
7	<p>Talkback: Jack Compton explained that Croydon Council had begun a successful programme of Leaseholder and Tenant surveys and Norwich City Council wants to set up a similar scheme called “Talkback”. Every leaseholder and tenant will receive a form to register interest. to be involved in surveys on a range of topics. Survey opportunities will be offered in various forms, i.e. paper, text, email, telephone and through meetings.</p> <p>Chair expressed support for the idea and hoped that the survey plans would be discussed and prioritised with tenant and leaseholder groups, so that consultation is about issues which are important to residents as well as the Council. Registration details and feedback will be totally confidential and names, etc., would not be sold to outside agencies. It is hoped the forms will be available in a couple of months.</p>	
8	<p>Adoption of the Proposed Manifesto 2008/9: Chair advised this year’s Manifesto focuses on the NLA to “Be Lease-Aware” and explained she would be holding seminars to leaseholders, the first one being “Understand Your Lease”.</p>	
9	<p>Financial Report:</p> <p>Treasurer gave a brief outline of the situation regarding expenditure. In order to obtain charitable status we require £5,000 in the bank. The present shortfall is approx. £2/3,000. Treasurer suggested each member gets a friend to subscribe £20 per year to the NLA.</p> <p>Treasurer answered questions from the floor.</p>	
10	<p>Any Other Business:</p> <p>There was no time for discuss of the Leaseholders’ Handbook – to be included in the next meeting.</p> <p>Annual General Meeting ended at 9.00 p.m.</p>	